walkme
An SAP company

Top 5
Benefits of WalkMe
for the Department of
Defense & Intelligence

Real-time mission support through digital adoption

WalkMe's Digital Adoption Platform (DAP) operates like a "GPS for software," overlaying existing applications to provide instant, contextual guidance. Here are the top 5 benefits for DoD operations:

1

Accelerates mission readiness

- Provides real-time guidance within live applications, eliminating need for lengthy training sessions
- Enables immediate proficiency in mission-critical systems
- Supports rapid deployment of new technologies without impacting warfighter cognitive load

2

Improves operational efficiency

- Reduces errors in mission-critical workflows
- Minimizes time spent on training and support
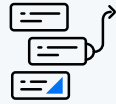- Enables users to complete tasks independently

3

Enhances AI governance and security

- Identifies and manages shadow IT and unauthorized AI usage
- Implements guardrails for approved technology adoption
- Guides proper AI utilization to prevent errors and maintain security

4

Strengthens multi-generational workforce support

- Accommodates diverse technical proficiency levels, from new recruits to seasoned personnel
- Delivers personalized assistance based on individual user needs
- Provides contextual support from basic to advanced functionality

5

Delivers measurable strategic value

- Provides detailed analytics on software usage and user behavior
- Enables data-driven decisions for technology investments
- Supports contract optimization through usage metrics

WalkMe accelerates DoD digital transformation by decoupling warfighter training from technology deployment, preserving operational readiness while ensuring technological superiority in today's complex digital battlefield.

Discover how WalkMe can accelerate your
agencies digital modernization efforts today at WalkMe.com